

To Access the Workflow Inbox

Click or choose SAP menu → Office → SBWP - Workplace

To View the Status of a Request

As the Initiator, you can perform the following activities from your inbox:

- 1. Review the status of the workflow item using the Workflow Tracker link: OM_Control Workflow Tracker
- 2. Review the details of the executed workflow item using the Workflow Header link:

 OM Header PCR -5000001995 Position:65002877
- 3. Cancel workflow items.
- 4. Change and resubmit workflow items (when rejected within the approval process).
- 5. Approve/Reject workflow items.
- 6. Review the "Agents" next in line to approve the workflow items using the "log" or Workflow Tracker link.
- 7. Review the items you have received for approval/processing in your Inbox.
- 8. Review items you have processed in your Outbox.

<u>Inbox</u>

The Inbox gives you the following options to choose from

- 1. Workflow: This view shows the workflow items in your inbox to be processed.
- 2. Do not use **Unread Documents**, **Documents**, **Overdue entries**, **Deadline Messages**, or **Incorrect entries** these functionalities are not currently being used.

Outbox

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The Outbox gives you the following options to choose from

- 1. **Started workflows**: This view shows the workflow items for the tasks started by you as the Initiator.
- 2. **Work items executed by me**: This view shows the workflow items that have been executed by you, either within the approval process or as the final processor.
- 3. Do not use Documents or **Forwarded work items** this functionality is not currently being used.

PCR's

PA PCR's (Personnel Change Requests) begin with 1* (1000000000)

Quick Reference Card



OM PCR's begin with 5* (5000000000)

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